



Established 1957

Ross Brown Sales Pty. Ltd.

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Laboratory Customer Feedback

Company Name _____

Contact Person _____

Phone/E-mail _____

Ross Brown Sales Pty Ltd is continually reviewing our procedures and capability to meet the requirements of our customers.

We welcome and appreciate your feedback, negative and positive, to help this process.

Please fill out our feedback form below:

Rating: N/A – Not Applicable **1** – Very Poor **2** – Poor **3** – Good **4** – Very Good **5** – Excellent

Questions	Rating
How would you rate RBS staff in their communications with you?	
Did the paperwork and reports accompany the equipment?	No / Yes
How would you rate our reports (are they detailed and informative)?	
How would you rate our overall service?	
Do you have any comments or suggestions which may help us improve our service?	

Thank you for your time

Please e-mail or fax your response to: davidbrown@rossbrownsales.com.au or (02) 9899 4233